

# Terms & Conditions

## Prize Draw rules

### Eligibility

1. The prize draw (the "Prize Draw") is open to people aged 18 and over and who are eligible to complete the 'RAF Families – the Overseas Experience' survey. That is RAF Serving Personnel or their spouse/partner who:
  - a. are currently serving on an overseas posting through the RAF
  - b. have returned from an overseas posting within the last 12 months
2. Employees of the RAF Families Federation (RAF FF), members of their families and immediate household, or anyone else connected with the Prize Draw may not enter the Prize Draw.
3. Only one entry per person. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
4. The RAF FF reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
5. Entrants into the Prize Draw shall be deemed to have accepted these Terms and Conditions.
6. If you have any questions about how to enter or in connection with the Prize Draw, please e-mail us at [enquiries@raf-ff.org.uk](mailto:enquiries@raf-ff.org.uk) with "RAF Families – the Overseas Experience prize draw" in the subject line.

### How to enter

7. In order to be entered into the prize draw consent must be given at the end of the questionnaire, a valid email address provided, and the completed questionnaire submitted to record the details provided.
8. The RAF FF will not accept responsibility for entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind
9. The closing date of the Prize Draw will be when the questionnaire closes, expected to be 8<sup>th</sup> September 2019. We reserve the right to extend the survey closing date if required for research purposes.

### The draw

10. A winner will be chosen by random draw performed by a computer process within one month of the prize draw or competition ending.
11. The prize is a voucher with a value of £500 to be redeemed through the Flightgiftcard website (<https://www.flightgiftcard.com/>) – their T&Cs apply to redemption of the voucher.
12. The prize is non-exchangeable, non-transferable and no cash alternative is offered. The RAF FF reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the RAF FF's control makes it necessary to do so.
13. The winner will be notified within 14 days of the draw. If the winner does not acknowledge notification of their win within 14 days of being notified, the prize shall be forfeit and the prize will be re-drawn until an eligible winner is confirmed.
14. If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, the winner's prize will be forfeited and the RAF FF shall be entitled to select another winner.
15. The prize will be sent to the winner by post (within the UK) or by email (outside the UK).

16. The RAF FF accepts no responsibility for any costs associated with the prize and not specifically included in the prize.
17. 20. The RAF FF reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Prize Draw with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated, suspected or actual fraud). The decision of the RAF FF in all matters under its control is final and binding and no correspondence will be entered into.

#### **Limitation of liability**

18. Insofar as is permitted by law, the RAF FF, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Royal Society, its agents or distributors or that of their employees. Your statutory rights are not affected.

#### **Data protection**

19. The RAF FF is committed to protecting and respecting your privacy and will only use your personal information in accordance with these Terms and Conditions and the our Privacy Policy which is available on our website: <https://www.raf-ff.org.uk/privacy/>, and in accordance with data protection legislation.
20. By entering, you agree that the email address provided by you with your entry may be held and used by the RAF FF to administer the competition.

#### **Governing law**

21. The Prize Draw will be governed by English law and entrants to the Prize Draw submit to the exclusive jurisdiction of the English courts.
22. The RAF FF reserves the right to update these Terms and Conditions from time to time and any updated version will be effective as soon as it is published on the website.