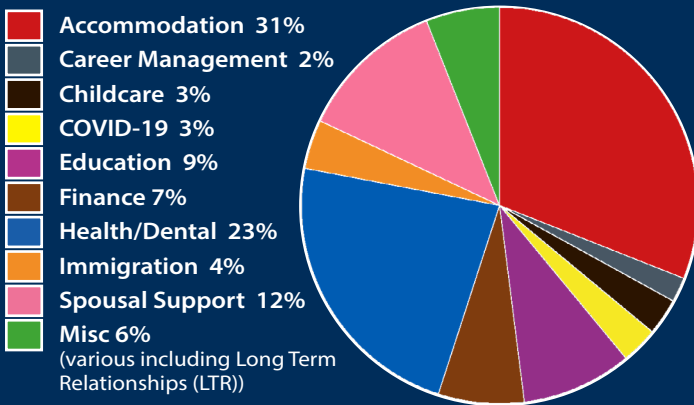


# How the RAF FF can help you

## Issues reported 1 Jan-30 Sep 21



## General Signposting

Not all enquiries result in an issue being raised.

We also signpost people to other organisations who may be better placed to help you with your query.

### Some examples are:

- Directing partners of personnel to career/employment support on Forces Families Jobs
- RAF Disclosures to assist with locating former RAF Service personnel
- RAF Association for veterans requiring welfare support
- SSAFA to provide support following relationship breakdown
- Armed Forces Careers Office for information on joining the RAF
- Armed Forces Pensions Government website for advice
- Air Events Team to try and arrange a flypast for internment of WW2 pilot's ashes
- Signposted serving person to RAFBF for minor financial assistance

## If you experience any issues or concerns

Contact the RAF FF team confidentially :

[raf-ff.org.uk/report-an-issue-form](https://raf-ff.org.uk/report-an-issue-form)

or call on 01780 781650.

 **ROYAL  
AIR FORCE  
Families  
Federation**

The RAF FF exists to act as an independent voice for you as personnel or as a family member.

Here are some of our most recent examples:



### Spousal Support

Engaged with the MOD and the other Families Federations to raise the issue of spouses wanting to take their employment with them when accompanying their partner overseas and seeking better guidance.



### NHS Waiting Lists

Engaged with NHS England on behalf of a Service family, after their child lost a place on a waiting list due to relocation.



### Dental Services

Highlighted significant issues to NHS England and the Armed Forces Covenant Team, and continuing to work on solutions with partners to support families struggling to register as NHS patients.



### Council Tax

Provided information to a service family on 50% council tax reduction, after their sole main residence was left empty due to Service-related reasons.



### Finance

Engaged with a number of car finance companies to permit personnel to take their vehicle overseas on assignment whilst on a Personal Contract Purchase (PCP) Agreement.



### Long Term Relationships (LTR)

Assisted a Service person achieve LTR status by proposing documents for additional supporting evidence, whilst collaborating with the Unit HR Team.



### Immigration

Collaborated with the Army Families Federation's Foreign and Commonwealth Specialist to provide a Service Person with advice on immigration.



### School Place Allocations

Helped secure a place for a child at chosen school after engaging with the Local Authority Schools Admissions Team. On a separate case, we contacted the Local Authority to obtain the date of a school appeal for their child when the family simply could not get an answer.